

CDHD ACCREDITATION NEWSLETTER

Term: Fall | Issue 4 Date: October 1st, 2018

REMINDER

Remember discussing Performance Management at the last staff meeting? Here is a refresher:

- Performance management is NOT the evaluation of individual employee performance.
- Performance management is a model for monitoring the health department's priorities.
- Performance management creates transparency, accountability, and enhanced decision making.
- For example, performance management will look at well water sampled in 2018, compare data, and then use the results gathered from the data to see if improvements should be made. If so, Quality Improvement will use tools, such as a PDSA, to improve the process.



Public Health
Prevent. Promote. Protect.

FUN FACTS

In the 2016 National Association of County & City Health Officials' Profile found (from accredited health departments):

- 97% agreed that accreditation stimulated Quality Improvement opportunities within their department.
- 95% perceived an increase awareness for Quality Improvement efforts.
- 92% agreed that accreditation had strengthen the culture of Quality Improvement within their public health department.

TRANSPARENCY

Team: developing products that are the result of the team's collective effort and involves synergy (the whole is greater than the sum of its parts). **Criteria** for team members:

- Committed to the common purpose and goals
- Enthusiastic
- Optimistic
- Creative, flexible and open-minded
- Proactive
- Willing to cooperate
- Interact effectively
- Respect the opinions of others

KEY DATES

Date 1: October 4th, 2018

Environmental Health meeting 10 a.m.

Branding meeting 11 a.m.

Accreditation meeting 1 p.m.

**All employees are welcomed to join any of the meetings listed above.

Date 2: October 17th, 2018

WIC begins issuing eWIC cards

